

# We support your laboratory so you can focus on the science



## **Simplify Service**

One contract, one solution, one call.



## **Maximize Resources**

Tap into our expert resources, tools and dedicated service professionals and multiply the resources available to your lab.



## **Boost Uptime**

Dramatically improve response times and first time fix rates with well managed preventative maintenance, accelerated service response and accessible supplies.



## **Reduce Costs**

Experienced teams consolidate service delivery to best meet your needs and deliver cost efficiencies.



## **Increase Productivity**

Uncomplicated access to the highest quality instrument and laboratory services to spend more time on discovery, less on anything else.



## **Drive Decisions**

Consistent processes and detailed metrics support swift, intelligent business decisions.



## **Solutions Without Boundaries**

We take serving science seriously. Unity™ Lab Services provides a single source for integrated lab service, support and supply management. Our customized service offerings and world-class service experts have the flexibility and experience to uniquely address your business needs. Whether you are looking to arrange for service on one instrument, or are seeking resources to manage service and support for all your labs, there is a Unity Lab Services solution to meet your business needs.

Let our expertise complement yours.

## **Enterprise Services**

### **Simple Access to Integrated Service Delivery**

We provide complete solution design and implementation for seamless laboratory service and support management with one partner. By consolidating fragmented service delivery methods and vendors into a single solution for laboratory service and support, we deliver increased laboratory productivity while reducing costs and enabling metrics for informed decision making.

## **Instrument Services**

### **Protecting Your Investments: Instrument & Equipment Services**

We provide a complete portfolio of services and support solutions designed to help you improve productivity, reduce total cost of ownership and ensure performance throughout your laboratory – from instrument and equipment acquisition to disposition.



## Instrument Level Services



### Instrument Services

- Instrument Level Support Plans
- Parts, Consumables and Accessories
- Training Courses

## We Take Serving Science Seriously.

### Unity Lab Services Provides:

- Simple Access to Integrated Service Delivery – Unity Lab Services provides complete solution design and implementation for seamless laboratory service and support management with one partner
- One Solution, Regardless of Vendor – Service and support programs for all instruments and supplies, regardless of manufacturer
- Proven Expertise, Tangible Results – Our SmartSystem program model leverages more than 50 years of service experience and features our proprietary SmartTrac™ metrics so you can closely monitor your program results

## Services Offered at the Lab, Site or Enterprise Level



### Consulting Solutions

- Service Evaluations
- Needs Assessments
- SmartRelocation Lab Relocation Services
- Training Programs



### Asset Management Solutions

- Complete Multi-Vendor Instrument and Equipment Service Management
- Highly trained, seasoned professionals
- SmartCapture Asset Utilization and Monitoring
- Comprehensive service metrics



### Supply Management Solutions

- Order Management
- Inventory Management
- Chemical Management
- Dock Management



### Scientific Support Solutions

- Media Preparation
- Glassware Washing and Management
- Gas Cylinder Management
- Garment Management

Find out more at [unitylabservices.com](http://unitylabservices.com)

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**Austria**  
unity.at@thermofisher.com  
**Belgium**  
unity.bnl@thermofisher.com  
**Canada**  
unity.ca@thermofisher.com  
**Denmark**  
unity.dk@thermofisher.com  
**Finland**  
unity.fi@thermofisher.com  
**France**  
unity.fr@thermofisher.com

**Germany**  
unity.de@thermofisher.com  
**Ireland**  
unity.ie@thermofisher.com  
**Italy**  
unity.it@thermofisher.com  
**Netherlands**  
unity.bnl@thermofisher.com  
**Norway**  
unity.no@thermofisher.com  
**Portugal**  
unity.pt@thermofisher.com

**Spain**  
unity.es@thermofisher.com  
**Sweden**  
unity.se@thermofisher.com  
**Switzerland**  
unity.ch@thermofisher.com  
**UK**  
unity.uk@thermofisher.com  
**USA**  
unity.usa@thermofisher.com

**ThermoFisher**  
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